

New Patient Information Form

We are committed to providing our patients with the best care. To do this, it is essential that your health record contains complete and accurate information. Please assist us by completing your new patient record form:

Patient Details

Gender: _____

Title: _____

Surname: _____

First Name: _____

Middle Name: _____

Date of Birth: _____

Street Address: _____

Post Code: _____

Postal Address: _____

Home Phone: _____

Work Phone: _____

Mobile Phone: _____

Email: _____

Next of Kin

Name: _____ Relationship to you: _____

Home Phone: _____

Mobile Phone: _____

Emergency Contact Details

Name: _____ Relationship to you: _____

Home Phone: _____

Mobile Phone: _____

Healthcare Identifiers

Medicare Number: _____ Ref: _____ Expiry: __/____

Dept. of Veterans' Affairs File Number: _____ Gold White

Concession (Pension/Health Care) Card Number: _____ Expiry: __/____

Cultural Identity

To assist with health initiatives - are you Aboriginal and/or Torres Strait Islander?

- No Yes – Aboriginal Yes - Torres Strait Islander Yes - Aboriginal and Torres Strait Islander

As Australia is a genuinely multicultural society, and to tailor appropriate care, encourage understanding and appreciation between people from different nationalities and cultures - do you identify as someone from a culturally and/or linguistic diverse background?

- No
- Yes - Please elaborate _____

If yes, do you require an interpreter service? No Yes

Cancellation Policy

Please be aware that we **require 2 hours' notice of appointment cancellations**. Failure to cancel an appointment with less than 2 less hours' notice will result in a fee of \$30.00 being charged for a missed standard appointment and \$60.00 for a missed long appointment. Procedure missed appointments will attract a larger fee dependant on time booked. Saturday and Sunday are between \$50 and \$100 for missed appointments. Payment will be required before your next doctor's appointment

Patient Consent

Please read this consent form carefully prior to signing.

This general practice collects information from you for the primary purpose of providing quality health care. We require you to provide us with your personal details and a full medical history so that we may properly assess, diagnose and treat illnesses and medical conditions, ensuring we are proactive in your health care. To enable ongoing care, and in keeping with the *Privacy Act 1988* and *Australian Privacy Principles*, we wish to provide you with sufficient information on how your personal information may be used or disclosed and record your consent or restrictions to this consent.

Your personal information will only be used for the purposes for which it was collected or as otherwise permitted by law, and we respect your right to determine how your information is used or disclosed.

The information we collect may be collected by a number of different methods and examples may include: medical test results, notes from consultations, Medicare details, data collected from observations and conversations with you, and details obtained from other health care providers (e.g. specialist correspondence).

By signing below, you (as a patient/parent/guardian) are consenting to the collection of your personal information, and that it may be used or disclosed by the practice for the following purposes:

- Administrative purposes in the operation of our general practice.
- Billing purposes, including compliance with Medicare requirements.
- Follow-up reminder/recall notices for treatment and preventative healthcare, frequently issued by SMS.
- Disclosure to others involved in your health care, including treating doctors and specialists outside this medical practice. This may occur through referral to other doctors, or for medical tests and in the reports or results returned to us following the referrals.
- Accreditation and quality assurance activities to improve individual and community health care and practice management.
- For legal related disclosure as required by a court of law.

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- For the purposes of research only where de-identified information is used.
- To allow medical students and staff to participate in medical training/teaching using only de-identified information.
- To comply with any legislative or regulatory requirements, e.g. notifiable diseases.
- For use when seeking treatment by other doctors in this practice.

At all times we are required to ensure your details are treated with the utmost confidentiality. Your records are very important and we will take all steps necessary to ensure they remain confidential. Please complete the form below if you understand and agree to the following statements in relation to our use, collection, privacy and disclosure of your patient information.

I, _____ have read the information above and understand the reasons why my information must be collected, and the purposes for which my information may be used or disclosed. I understand that if my information is to be used for any purpose other than that set out above, my further consent will be obtained.

I, _____ give permission for my personal information to be collected, used and disclosed as described above, including contact via SMS to my mobile phone number. I understand only my relevant personal information will be provided to allow the above actions to be undertaken and I am free to withdraw, alter or restrict my consent at any time by notifying this practice in writing.

Patient name: (please print) _____

Signature: _____ Date: _____

If not patient signing - your name (please print) _____

Your relationship to patient (e.g. Mother, Father, guardian) _____

PRACTICE USE ONLY:

Witnessed by: (staff signature) _____

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Name: _____ DOB: _____

ALLERGY INFORMATION - Do you have any allergies or are you sensitive to drugs or dressings?

- No
- Yes – provide details:

CURRENT MEDICATIONS – Please list all your current medications, including complementary and over-the-counter medicines (e.g. homeopathic medicines such as vitamins and minerals etc.)

MEDICAL HISTORY - Do you have or have you had a history of the following?

- Surgery – provide details:
- Asthma
- Diabetes
- Hypertension
- Chronic Illness
- Other – provide details:

LIFESTYLE RISK FACTOR INFORMATION

Smoking

- No
- Ceased - date _____
- Yes - how many ___ day / ___ week

Alcohol

- No
- Yes - how many ___ day / ___ week / ___ month



Mindarie Keys Medical Centre **New Patient Information Form**

Recreational Drug Use

- No
- Yes - type _____ frequency _____

Have any members of your family have:

- Heart Disease
- Asthma
- Diabetes
- Hypertension (high blood pressure)
- Mental Illness
- Cancer – type: _____
- Other significant - provide details:
